



District Manager Board meeting report – March 19, 2026

1. Electronic Meters:
 - January 2nd was first full electronic meter read. Had one customer challenge the meter read. Collected data and sent to this customer to confirm water flow through the meter. Followed up with two voice messages. No response from customer.
 - February 2nd meter reads were mostly good. Had some issues with electronic ID for a few meters so they would read electronically.
 - March 2nd meter reads were good. One meter still does not have the correct EID in the system. There were 3 properties that flagged leaks. Two of those were on the customer side (customers advised) and one was the District side (parts ordered /leak repaired).
2. District Manager candidate.
 - Water system tour for Jim Baldwin 1/26.
 - Coordinated and hosted a BRDWID Board interview on 2/05. Board decided to move forward with Jim for the District Manager position.
 - Working with Jim on his agreement as an Independent Contractor, providing language for insurance and indemnification.
 - Agreement completed/executed on March 9th.
 - Did an information hand-off with Jim to get him started in his new role.
 - Sent introduction correspondence to A Quality Water, AUBS, and the Board.
3. General Maintenance. Bob Hardin and Dan Goodwin completed facility assessments for all four well sites and provided a listing of maintenance and repair items for each of the sites. Next steps include getting cost estimates for materials and securing Board approval to move forward with the plan.
4. Water Leaks:
 - Leak reported at Roundup Lane/Roundup Circle in the street on 1/22. After confirming the leak, coordinated the repair with A Quality Excavating. AQE responded and completed the repair on 1/23. A PVC connector from the mainline broke. Replaced the PVC with a brass connector and a Dressler compression coupler. Roadway asphalt will be replaced in the Spring when the weather is more favorable. An Outage Alert was sent to the Starlight Pines community as this leak did not affect the other communities.
 - Leak reported on 2/07 on both sides of the street near on Roundup Lane, between Well Water and Starlight Dr. After confirming the leak, coordinated the repair with A Quality Excavating. AQE responded and completed the repair on 2/08. A PVC coupling broke on this arterial line. The repair was made with PEX pipe and fittings. Roadway asphalt will be replaced in the Spring when the weather is more favorable. An Outage Alert was sent to the Starlight Pines community as this leak did not affect the other communities.
 - Leak reported on 3/12 at 3993 Apache. Meter broke off from arterial line when customer moved the line while repairing a leak on his side. Customer tried calling AUBS then our operator with no answer.
5. Coconino County Code Enforcement – met with Mark Stento, CC Code Compliance Manager regarding asphalt repairs over the recent water leak repairs. Coconino County requires encroachment permits before any digging or excavating in the County Right-of-Ways. Since the main line repairs are typically emergencies, Mark agreed that we can submit for after the fact

permits applications for the Starlight/Arapaho and Round Up Lane road cuts. These asphalt repairs are planned for early April when the weather is more favorable for asphalt paving.

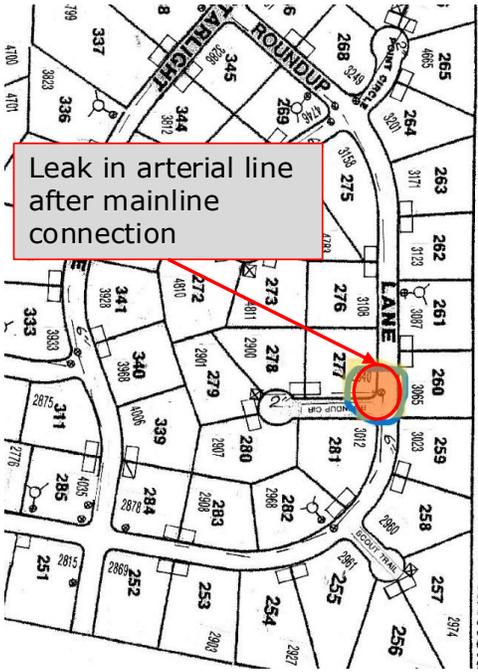
6. AZ811 – working with AZ811 to phase out Starlight Water Company from their system. Calls for “Blue Stake” still get routed to SWC for marking. Expect this phase out of SWC to be complete by 3/23.
7. Infrastructure Committee – helped coordinate an Infrastructure Committee meeting on March 11 to review some new projects including a street valve exercise project, fire hydrant repairs/maintenance, and well site facilities maintenance/repairs, then discuss priority with a recommendation to the Board.

Reminders

- BRDWID is using Arizona Utility Billing Solutions in Prescott, AZ. Please call AUBS at (928) 455-0551 for any billing or account issues, shut-offs, transfers, and new meter installations.
- Jim Baldwin is the new District Manager. He can be reached directly at (602) 614-9986 for any water system or customer issues not resolved through AUBS.
- To report leaks or water system concerns that may need immediate attention, please call our water system operator, Jim Bossert directly at (928) 606-7512. If you get voicemail, please leave your name, return phone #, and address of the issue being reported.
- The revised Rules & Regulations are now posted on the website (<https://brdwid.org/wp-content/uploads/BRDWID-Rules-Regulations-2025-26-APPROVED-20250717.pdf>). Customers should become familiar with these Rules.
- We are finding many properties do not have their own shutoff valve near the meter box. All customers **must** have a shut-off valve near the meter. Customers have, responsibility for their water lines from the meter near the street to the property/home/cabin.

Roundup Circle Leak – 1/22/2026

Leak at the corner intersection under road

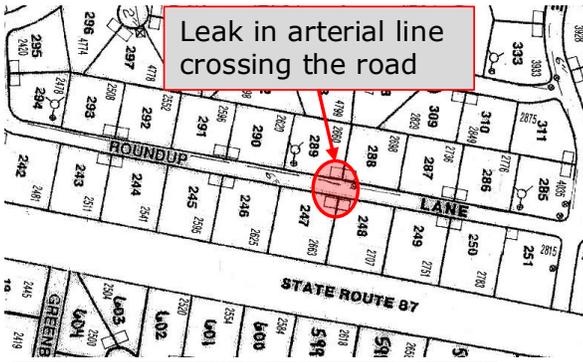


PVC Connector broke at steel pipe threads



Roundup Lane Leak – 2/07/2026

Leak under road – water on both sides of road



Used PEX pipe and fittings for repair