



District Manager Board meeting report – September 17, 2026

1. Electronic Meters: Meter reading activity completed on 9/03 for August consumption. Checked high water use and confirmed leaks with 3 customers (leaking water heater relief valve, cracked water line fitting after the meter, and water hydrant leaking).
2. Maintenance/Repairs:
 - 8/17 – Confirmed mainline valve leak at Apache/Chuckwagon. Since it is not a significant leak, we coordinated the repair to combine with some other repair projects.
 - 8/26-27 – Coordinated annual generator PM inspections and service. Determined the batteries at all 3 sites need to be replaced. Scheduled for 9/24.
 - 8/29 – Replaced leaking curb stop at 4735 Starlight Dr in BRE.
 - 8/28-29 – Investigated low pressure and no water reports at SPR. The SPR system is being back fed from PC. The system took an extraordinary amount of time to recover after the road maintenance crew from Payson Concrete withdrew several water truck loads of water to support their road maintenance activities. We moved their water access to the fire hydrant near BRFD. A leaking air relief valve is causing the slow recovery of the water system, so we have been frequently purging air through a fire hydrant to get the water pressure restored to an acceptable level.
Attended the SPR annual HOA membership meeting to advise the community of the water situation.
 - 9/02 – meet with Patton Electric to get 2nd cost proposal for SPR booster pump and controls replacement. Also review tank sensor failures to get 2nd opinion on replacements.
 - 9/04 – coordinated with Patton Electric to replace failed tank sensors at SP well site. Sensors had been replaced 2 years ago and had failed causing the well to short-cycle. New sensors are digital and less susceptible to failure. A second sensor is installed for redundancy. Cost is ~\$1500 less than 2024 replacements.
3. Compliance activities:
 - Collected 10 water samples for lead-copper testing/monitoring. Lab results will be sent to ADEQ and copies provided to customers that participated in the sampling activity.
4. Service Orders:
 - 1 No Water – customer valve was off
 - 2 final reads (property transfers)
 - 1 new meter installation
 - 1 Data Log request – customer disputing high water use. Data reflecting a high daily usage for 1 week in July. Shared data with customer.
 - 1 water leak within meter box reported by customer. Found leaking curb stop.
5. Water System tour with Terry Payne (newly elected Board member) and Russ Churchill on 8/26. Several questions on how the system is setup and monitored. Russ will participate in the Infrastructure Committee meetings.

Reminders

- BRDWID is using Arizona Utility Billing Solutions in Prescott, AZ. Please call AUBS at (928) 455-0551 for any billing or account issues, shut-offs, transfers, and new meter installations.
- To report leaks or water system concerns that may need immediate attention, please call our water system operator, Jim Bossert directly at (928) 606-7512. If you get voicemail, please leave your name, return phone #, and address of the issue being reported.
- The revised Rules & Regulations are now posted on the website (<https://brdwid.org/wp-content/uploads/BRDWID-Rules-Regulations-2025-26-APPROVED-20250717.pdf>). Customers should become familiar with these Rules.
- We are finding many properties do not have their own shutoff valve near the meter box. All customers **must** have a shut-off valve near the meter. Customers have, responsibility for their water lines from the meter near the street to the property/home/cabin.