BLUE RIDGE
DOMESTIC WATER IMPROVEMENT DISTRICT

District Manager Board meeting report – November 19, 2026

1. Electronic Meters: Meter reads completed on 11/02 for October consumption. Best meter reads since installing electronic meters with only a couple of issues found.

2. Maintenance/Repairs:
   - October – complete 3 Blue Stake requests through the month
   - 10/13 – completed backflow valve inspection at the water meter used for bulk water sales at BRFD.
   - 11/15 – responded to report of water leak at 3947 Apache. Met with property owner to determine leak on customer side valve with PVC valve leaking when turned on.

3. Compliance activities:
   - Lead-copper Service Line Inventory:
     - Worked with 120Water to correct the lead-copper line inventory that had been submitted by SUM in 2024. This submitted listing of 805 connections had 187 line unknowns of which were 19 vacant lots (no service lines), several incorrect addresses, and homes built after the lead-copper rules were enacted. After I explained the situation with the erroneous data submittal by SUM, 120Water gave me full database access to correct the data. It took several days of County record research, as-built drawings review, and physically confirming service lines to complete this activity. The corrected database has been submitted and accepted by ADEQ.
     - If we would not have taken any action, 120Water would come out in 2027 to physically validate the 187 unknown service connections with an average cost of $1k/connection.
   - ADEQ advised that we can reduce VOC monitoring schedule from annual to 3-year sampling taken by the MAP samplers on 3 of 4 entry sampling sites. This schedule change has no effect on the annual MAP invoice, nor any future invoice calculation adjustments. ~~We have advised ADEQ to continue sampling on the annual schedule since they did not include all sampling sites and there is no financial impact~~. After meeting with ADEQ on 11/18, we concluded to move to a 3-year sampling plan for VOC's.

4. Service Orders (issued by AUBS):
   - 1 turn on – customer paid delinquency balance.
   - 1 new meter installation

5. SPR booster pump-controls replacement project – 50% deposit paid and equipment ordered. Initial timeline is 10 weeks from order date with expected receipt of equipment in January 2027.

Reminders

- Fall is in the air with Winter just around the corner. A few tasks that should be taken in preparation for Winter:
  - Winterize your home/cabin if departing for more than a couple of weeks. If you are not planning to return over the Winter or anytime soon, it is always a good practice to drain your water system after shutting off the water supply and add some anti-freeze to your fixtures to prevent freezing. Seems like common-sense stuff, but many new folks do not think about a mountain home having freezing issues. Typical winterization steps:
    1. Shut off water supply, preferably near the meter.
    2. Open all fixtures in the home.
    3. Drain the home water system if possible. Sometimes using compressed air (<20p.s.i.) helps push out the water through a hose bib or some other valve in the home.
    4. Drain a few gallons from the water heater, then put water heater in vacation mode or shut off. This would be a good time to flush/drain the water heater to remove hard water deposits.
    5. Pour some RV anti-freeze into fixtures to fill the traps. Do NOT use automotive anti-freeze – should be the type used for RV's or specifically for home winterization.
  - Customers should shut off their water at ***their*** valve (not the District's meter) when departing for any length of time. Many folks also have a second valve at the home for convenience when gone for short periods. Underground leaks are not always evident until meters are read/bills are generated. All customers ***must*** have a shut-off valve near the meter but finding many properties do not have their own shutoff valve near the meter.
  - Many properties do not have their own shutoff valve near the meter box. All customers ***must*** have a shut-off valve near the meter. Customers have responsibility for their water lines from the meter near the street to the property/home/cabin.

- BRDWID is using Arizona Utility Billing Solutions in Prescott, AZ. Please call AUBS at (928) 455-0551 for any billing or account issues, shut-offs, transfers, and new meter installations.
- To report leaks or water system concerns that may need immediate attention, please call our water system operator, Jim Bossert directly at (928) 606-7512. If you get voicemail, please leave your name, return phone #, and address of the issue being reported.
- The revised Rules & Regulations are now posted on the website (https://brdwid.org/wp-content/uploads/BRDWID-Rules-Regulations-2025-26-APPROVED-20250717.pdf). Customers should become familiar with these Rules.