

District Manager Board meeting report out – December 19, 2024

- Arizona 811 -finalizing account setup with Associate Member Agreement.
- Compliance reporting – everything is up to date.
- Meter reads have been late for the past 3 months. Working with A Quality Water to get back on schedule in December.
- Bulk Water Sales – continuing the process to collect information provided on the honor system using a clipboard at the fire department.
- 21 work orders (higher than normal) - 13 turn-offs/turn-ons (home sales/transfers, delinquencies), 6 Re-Read/Leak checks, and 2 lock-outs with prior consumption with no accounts. No open work orders.
- Insulation in the meter boxes delayed due to labor availability.
- Fever Controls advised the SP Booster control system delayed until February due to parts availability.
- **Reminders**
 - Call Southwestern Utility Management at (520) 624-1460 for all things BRDWID including billing, reporting leaks, disputing meter reads, or any issues or concerns with the water utility.
 - Winterize your home/cabin if departing for more than a couple of weeks. If you are not planning to return over the Winter or anytime soon, it is always a good practice to drain your water system and add some anti-freeze to your fixtures to prevent freezing. Seems like common-sense stuff, but many new folks especially do not think about a mountain home having freezing issues.
 - Customers have responsibility for their water lines from the meter near the street to the property/home/cabin.
 - Customers should shut-off their water at their valve (not the District's meter) when departing for any length of time. Many folks also have a second valve at the home for convenience when gone for short periods. Underground leaks are not always evident until meters are read/bills are generated. All customers **must** have a shut-off valve near the meter, but finding many properties do not have their own shutoff valve near the meter.