



MEETING DATE: November 21, 2024

AGENDA ITEM: 7.G. Discuss competitive bidding the Utility Management services

DATE: November 18, 2024

TO: Chair and Members of the Board

FROM: Dan Goodwin

SUBJECT: Consideration and possible action to go out for competitive bidding for Utility Management services to manage the billing, collection, bill paying, financial reporting for BRDWID.

RECOMMENDED MOTION:

Define the motion(s) specifically.

BACKGROUND:

BRDWID agreed to use Southwestern Utility Management to begin operation of the water utility at transfer of assets on September 13, 2023. That agreement was based on a \$4.80 per connection plus additional expenses such as compliance reporting. The current agreement automatically renews annually with a 3% increase.

There have been many customer complaints with Southwestern including phone service and billing issues/concerns and issues with financial reporting.

ALTERNATIVES:

Continue with Southwestern Utility Management for the utility management services for BRDWID.

FISCAL IMPACT:

The 2024-25 budget is \$50,184 for the utility management services (based on 820 meter accounts).

ATTACHMENTS:

None.