

District Manager Board meeting report out – March 27, 2025

- Fever Controls completed the SP well site booster pump control panel on March 4th. The plan to back-feed SP from TP during the cutover of the control system worked as planned so there was no noticeable disruption of water flow. Remaining items for this project include a low side sensor replacement and a back-flow valve that is on back-order.
- Infrastructure Committee Electronic Meter Project team meetings and actions resulted in a recommendation to the Board for meter supplier and meter installer.
- Compliance reporting – working with ADWR on BRDWID ownership information. ADWR still lists SWC as owner/contact. A 5-year water system plan is due to ADWR by end of June. This plan reflects average water anticipated to be used over the 5-year period and what the plan is if water pumped is reduced to 80%, 60%, <40% of capacity known as Stage restrictions similar to what Pine has in place.
- Meter reads in February were completed on time. However, mis-reads causing re-reads and billing adjustments are trending higher. March meter readings are under way.
- Continue working with SUM on customer billing issues. An increasing number of customers report higher than normal water usage and billing issues. Collecting data from meter read sheets and comparing to billing statements takes a significant amount of time that most customers understand and appreciate. SUM has been cooperative in resolving issues from meter mis-reads and billing issues.
- 21 work orders - 4 turn-on/turn-offs, 12 Re-Read/Leak checks, 2 meter leak repairs (replace meter, replace gaskets), 1 service validation, 1 service line leak, and 1 new meter installation. No open work orders.
- Working with SUM to get overdue invoices paid for PostNet, IBE Labs, A Quality Excavating, and A Quality Water.
- Bulk Water Sales – continuing the process to collect information provided on the honor system using a clipboard at the fire department.
- Big shout-out to Gail Cole and Mary Alice Samsill for trimming up and cleaning up the SP Well Site. This community support is greatly appreciated and allowed our water system operator to use his regular time to take care of some of the non-routine repairs saving some cost to the District.

- **Reminders**
 - Call Southwestern Utility Management at (520) 624-1460 for all things BRDWID including billing, reporting leaks or no water, disputing meter reads, or any issues or concerns with the water utility.