



District Manager Board meeting report – July 17, 2025

- Meter reads for June were on time, however the billing statement did not get sent until July 8th by SUM.
- 16 work orders - 5 turn-on/turn-offs, 3 leak confirmations (leaks before the meters), 1 new meter installations, and 7 meter reading confirmations. A Quality Excavating completed 3 leak repairs – arterial lines before the meters. Responded to a leak report on 7/14 on Starlight Dr just south of Lariat. This was the customers hydrant that had issues – customer is repairing.
- Worked with WIFA to get the invoice for the loan payment and arranged for payment before July 1st. WIFA had sent the invoice to a previous Board member. We updated our contact information and provided our annual report as well.
- District Manager candidates – Interviewed 2nd candidate that has a good demeanor with a customer service mindset. She does not have direct utility management experience or regulatory experience, but seems to be a quick learner. Followed up with a couple of other possible candidates, both owning water management companies. Both entities are based in the Show Low area, about 2 hours from the Blue Ridge area. One of the entities only takes on systems with less than 500 connections and the other is a one-man show and would not be able to be in the area consistently.
- WIFA Loan status:
 - Loan application is on the WIFA WSD Committee for consideration on July 30th. If WSD Committee approves on July 30th, the application moves forward to the WIFA Board for consideration/action. The Water Supply Development Revolving Fund (WSDRF) was created to provide low-cost financing, grants, and technical assistance for water supply development projects outside of Arizona's major urban centers. This fund is specifically designed to meet the unique water supply needs of small, rural communities.
 - Provided financial reports to the WIFA financial analysts for 2024 through current along with approved budget plans and details that make up those budget plans.
 - A pre-committee review meeting is scheduled with WIFA staff on July 22nd to review the application, electronic meter installation project, and process moving forward.
- Worked with Inner Basin Environmental to prepare and submit the Consumer Confidence Report to ADEQ. ADEQ approved the report and advised that SUM also submitted a CCR on our behalf. We are using the prepared report by IBE and approved by ADEQ. Advised SUM that we are taking on the regulatory reporting moving forward. The report is posted on the website.
- **Reminders**
 - Call Southwestern Utility Management at (520) 624-1460 for all things BRDWID including billing, reporting leaks or no water, disputing meter reads, or any issues or concerns with the water utility.
 - BRDWID is transitioning from SUM to Arizona Utility Billing Solutions in September. The transition will start in August. A letter will be included with your August billing statement that reviews the process.