

## *District Manager Board meeting report out – November 21, 2024*

- Arizona 811 -working with Staci Cook to get a new account setup with AZ811. They were trying to transfer SWC account info to BRDWID, but we advised that we do not want to transfer SWC's account or its potential liabilities.
- Compliance reporting – Working with ADEQ under the MAP (Monitoring Assistance Program), collected water samples for PFAS testing, a new EPA regulatory requirement unacted in April 2024. Perfluoroalkyl and Polyfluoroalkyl Substances (PFAS) - Per- and polyfluoroalkyl substances (PFAS) are a large, complex group of synthetic chemicals that have been used in consumer products around the world since about the 1950s. They are ingredients in various everyday products. For example, PFAS are used to keep food from sticking to packaging or cookware, make clothes and carpets resistant to stains, and create firefighting foam that is more effective. PFAS molecules have a chain of linked carbon and fluorine atoms. Because the carbon-fluorine bond is one of the strongest, these chemicals do not degrade easily in the environment.
- Meter mis-reads are getting better. Continue to monitor several properties to determine root cause of their water high water use issues.
- Bulk Water Sales – continuing the process to collect information provided on the honor system using a clipboard at the fire department.
- 10 work orders - 7 turn-offs/turn-ons (home sales/transfers), and 3 Re-Read/Leak checks.
- 13 Customer Turn-Offs (improved since last month's 18 turn-offs) – these are delinquent accounts from September billing. These accounts became delinquent on September 28, customers advised via regular mail, then 30 days after being delinquent, the turn-off report is generated.
- Insulation in the meter boxes delayed due to labor availability.
- Trent with Kindred Construction asked about storing aggregate materials at the SP Wellsite.
- **Reminders**
  - Winterize your home/cabin if departing for more than a couple of weeks. If you are not planning to return over the Winter or anytime soon, it is always a good practice to drain your water system and add some anti-freeze to your fixtures to prevent freezing. Seems like common-sense stuff, but many new folks especially do not think about a mountain home having freezing issues.
  - Customers have responsibility for their water lines from the meter near the street to the property/home/cabin.
  - Customers should shut-off their water at their valve (not the District's meter) when departing for any length of time. Many folks also have a second valve at the home for convenience when gone for short periods. Underground leaks are not always evident until meters are read/bills are generated. All customers **must** have a shut-off valve near the meter, but finding many properties do not have their own shutoff valve near the meter.