

## *District Manager/Vice-Chair Board meeting report out – June 20, 2024*

Working with ADEQ and ADWR on compliance reporting. Some of the reports due are still in SWC's name, so updating our info has been time consuming.

11 work orders since last meeting including 4 leaks, 3 turnoffs (home sale), 3 turn on (new customers), and 1 turn on after bill was brought current. The reported leaks on Apache, Hopi, and Moonlight in SP are being addresses. The leak on Apache is directly under the TDS telephone pedestal. TDS is down to a single tech that is not available until next week to take care of the pedestal.

SP resident reported an issue with the Blue Stake system not recognizing BRDWID and contact info needs to be updated. We have taken action to remedy this situation.

Continue working with a number of folks having concerns with their water bills. Will be initiating meetings with SUM to address these ongoing issues..

Reminder: Meters on the system with no account are being locked out until an account can be appropriately setup. We received 3 requests in last few weeks to stop water service but leave the water on until their property is sold. Any meter that is flowing water must have an account to be charged for water use.