

## *District Manager/Vice-Chair Board meeting report out – September 19, 2024*

- Compliance reporting – Consumer Confidence Reports sent to customers via email. Will be posted on the website soon.
- Meter mis-reads are getting better. Meter readings were late for August due to generator PM's and repairs that spanned 2 days of the meter reading period and vacations. Continue to monitor several properties to determine root cause of their water high water use issues.
- Received another installation request for a 1" meter. Seems there is mis-information flowing about regarding 1" vs ¾" meters (high pressure, more volume, etc.). **The Facts:** all arterial water lines to meter boxes are ¾". If a property owner truly wants a 1" meter connection, a construction project will be initiated to excavate to install the 1" arterial water line from the main water line. This is an expensive project resulting in much higher water bills than normal residential installations.
- Bulk Water Sales – process is clunky and burdensome for the fire department and the end users. We have less than a dozen bulk water customers, but their use always seem to come at a busy time for the FD. This water is charged at \$20/1000 gallons. Considering a project to setup water distribution stand-pipe at the Starlight Pines well site for bulk users.
- Met with SUM to continue communication between BRDWID
  - Financial reports are getting better. P&L was missing from the August report distribution.
  - Compliance Reporting – completed and distributed the 2023 Consumer Confidence Report.
  - 24/7 phone system –system is working, but limited during certain high volume periods.
- 10 work orders since last meeting; 2 new meters, 6 turn-offs/turn-ons (home sales/transfers), and 2 Re-Read/Leak checks.
- Leak on Hopi required excavation and is complete. Found male adapter at 2" corp stop leaking from previous repair (long ago). Cut out old repair and removed male adapter. Properly repaired with 2" X 18" nipple and 2" Dressler coupling. Reinstall valve can with sand bedding, backfill and compacted with A/B material. Completed other projects including lowering 2 meter boxes and moving a meter box to make water access to new home project easier along the driveway in lieu of digging through 200' of bedrock to get to the new home.
- Initiated installing insulation in the meter boxes in the next month. Will be using a bubble-wrap material that will not get water saturated like the fiberglass that had previously been used. Expect completion by the October meter reads. Total cost will be ~\$3500, about the cost of a frozen meter/pipe repair.
- Insurance Premium Audit – assembling materials requested (employees, contractor/vendors, P&L reports, and expenditures from Sep 2023 to current) by the independent auditor hired by Auto Owner Insurance company to confirm the estimations made last year when the G/L insurance policy was written.
- **Reminders**
  1. Summer has come and gone so quickly – hard to believe that Fall begins this weekend. A couple of reminders for those with vacation homes, part-time residences, or folks not occupying their home/cabin for extended periods:
    - Winterize your home/cabin if departing for more than a couple of weeks. If you are not planning to return over the Winter or anytime soon, it is always a good practice to drain your water system and add some anti-freeze to your fixtures to prevent freezing. Seems like common-sense stuff, but many new folks especially do not think about a mountain home having freezing issues.
    - Customers have responsibility for their water lines from the meter near the street to the property/home/cabin.
    - Customers are expected to have their shutoff valve near the meter and should shut this valve off when departing for any length of time. Many folks also have a second valve at the home for convenience when gone for short periods. Underground leaks are not always evident until meters are read/bills are generated.